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# A Literature Survey on Web Content Mining

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Abstract—Web is an accumulation of inter related documents on one or more web servers while web mining implies extricating important data from web databases. Web mining is one of the data mining spaces where data mining methods are utilized for extricating data from the web servers. The web information incorporates site pages, web links, questions on the web and web logs. Web mining is utilized to comprehend the client behavior, assess a specific site in view of the data which is stored in web log documents. Web mining is assessed by utilizing data mining strategies, specifically Association Rules, Classification and Clustering. It has some helpful regions or applications, for example, Electronic trade, E-learning, E-government, E-arrangements, E-majority rules system, Electronic business, security, crime examination and computerized library. Recovering the required web page from the web productively and adequately becomes a challenging task since web is comprised of unstructured information, which conveys the substantial measure of data and increment the unpredictability of managing data from various web service providers. The accumulation of data turns out to be elusive, extract, channel or assess the significant data for the clients. In this paper, we have considered the essential ideas of web mining, classification, procedures and issues. Notwithstanding this, this paper likewise broke down the web mining research challenges.

Keywords - Web Mining, Web Content Mining, Web Usage Mining, Web Structure Mining, Classification, Applications, Research Issues.

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### I. INTRODUCTION

Web mining is the use of data mining strategy which is an unstructured or semi organized information and it naturally finds and extracts conceivably helpful and previously obscure data or learning from the web [1]. The noteworthy web mining applications are web outline, web look, web crawlers, data recovery, organize administration, Ecommerce, business and Artificial Intelligence, web commercial centers and web groups. Online business breaks the boundary of time and space when contrasted with the physical office business. Enormous organizations around the globe understand that e-business is not simply purchasing and offering over Internet, rather it enhances the proficiency to contend with different monsters in the market. This application incorporates the fleeting issues for the clients.

Web mining has three classifications namely to be specific, the web content mining, the web structure mining and the web usage mining. Every classification is having its own tools and algorithms. Web content mining is only the disclosure of significant data from web reports and these web archives may contain content, picture, hyperlinks, metadata and organized records. It is utilized to look at the data via web search tool or web bugs i.e. Google, Yahoo. It is the way toward recovering the helpful data from the web substance or web reports. Web structure mining is likewise a procedure of finding organized data from the sites. The structure of a diagram comprises of pages and hyperlinks where the web pages are considered as hubs and the hyperlinks are edges and these are associating between related pages. Web usage mining is likewise called as the web log mining. It mirrors the client's behavior which can get the important examples from one or more web areas [2].

Web mining process comprises of four imperative strides, they are, resources finding, information selection and preprocessing, speculation and investigation [1]. Resources finding is the procedure which is utilized to separate the information either from online or disconnected content resources. In information selection and preprocessing step, particular data from recovered web sources are naturally chosen and pre-processed. Amid speculation, information mining and machine learning methods are utilized to find general examples from individual sites and over numerous locales. Approval and understanding of the mined examples are done in investigation step [3][4]. Web mining is grouped into three distinct classes, they are, web content mining, web structure mining and web usage mining.

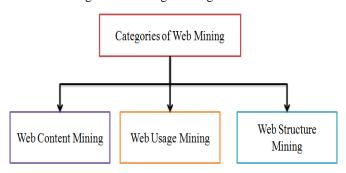


Figure 1 Categories of Content Mining

Web Mining is the utilization of data mining procedures to naturally find and concentrate data from web archives and services [5]. This territory of research is so gigantic today somewhat because of the interests of different research groups, the enormous development of data sources accessible on the web and the late enthusiasm for e-business. This marvel incompletely makes perplexity when we ask what constitutes Web Mining and when looking at research around there. The decaying web mining into these subtasks, to be specific:

• Resource Finding: The task of retrieving expected Web Documents

• Information Selection and Pre-Processing: Automatically selecting and preprocessing particular

data from recovered Web Resources.

 Generalization: Automatically finds general examples at individual sites and in addition over different locales

# II. RESEARCH ISSUES ON WEB MINING

The web is highly dynamic; lots of pages are included, redesigned and expelled each day and it handles tremendous arrangement of data subsequently there is an entry of numerous number of issues or problems. Typically, web information is high dimensional, restricted query interface, keyword arranged search and constrained customization to individual clients. Because of this, it is extremely hard to locate the important data from the web which may make new issues. Web mining systems are Association Rules, Clustering and Classification which are utilized to comprehend the client behavior, assess a specific site by utilizing conventional data mining parameters. Web mining procedure is separated into four stages; they are resource finding, information determination and preprocessing, speculation and investigation [6] [7]. Web analytics or web measurements are one of the critical difficulties in web mining. The estimation components are hits, online visits, visits or client sessions and locate the unique visitor routinely used to measure the client effect of different proposed changes. Organization archive and large institutions use information from the sites [8]. The principle issue is that, distinguishing and/or anticipating extortion exercises. The algorithms of web usage mining are more effective and exact. Yet, there is a test that must be contemplated. Web cleaning is the most critical process however information cleaning gets to be troublesome with regards to heterogeneous information [9]. Keeping up precision in ordering the information should be concentrated. Although numerous classification methods exist the nature of clustering is still a question to be answered.

- Web information sets can be substantial; it takes ten too many terabytes to store on the database.
- It can't mine on a solitary server so it needs substantial number of server.
- Proper organization of software and hardware to mine multi-terabyte information sets.
- Limited customization, constrained scope, and restricted inquiry interface to individual clients.
- Automated information cleaning.
- Over fitting and under fitting of information.
- Over Sampling of information
- Scaling up for high dimensional information
- Mining arrangement and time arrangement information
- Difficulty in finding important data
- Removing new information from the web

# III. WEB CONTENT MINING

Web content mining information might be organized or unstructured/semi organized despite the fact that a lot of web is unstructured. It is the way toward recovering the data from the web into more organized structures and ordering the data to recover rapidly or discovering useful data from web reports or web servers. Web content mining incorporates the web archives which may comprise of content, html, mixed media reports i.e., pictures, sound, video and sound. The query result mining contains the web indexed lists. It might be a structure archives or unstructured reports.

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Web content mining utilized numerous tools and algorithms, for example, Correlation Algorithm, Genetic Algorithm and Cluster Hierarchy Construction Algorithm (CHCA). Screen-scrapper, Ontology based tools; Mozenda, Web Info Extractor (WIE), web content extractor and mechanization anyplace are content mining tools. Cloud clients require to separate the data from the cloud gave by web servers can make utilization of the web mining. Case in point, Web communities can be maintained the data, for example, facebook. That is the clients of same field of intrigue can be gathered and they can impart through the system. Computerized library performs robotized reference ordering utilizing web mining strategies. E-services incorporate e-banking, web indexes, online closeouts, oninformation service, long range communication, e-learning, blog investigation, recommendation system and personalization. This can be dissected for the clients and empower arrangement to the clients in light of their proposals [10]. It has two methodologies; they are (i) data view and (ii) Database View.

Table 1: Categories of Web Mining

	Web Mining			
	Web Content Mining		Web	Web Usage
	DB View	IR View	Structure	
View of Data	Semi structured Web site as DB	Unstructured Semi structured	Links structure	Interactivity
Main Data	Hypertext Documents	Text documents Hypertext documents Hypertext Documents	Links structure	Server Logs Browser Logs
Representa tions	Edge-labeled graph (OEM) Relational	Bag of words, n-grams Terms, phrases Concepts or ontology Relational	Graph	Relational table Graph
Method	Proprietary algorithms ILP (Modified) association rules	TFIDF and variant Machine learning Statistical (including NLP)	Proprietary algorithms	Machine Learning Statistical (Modified) Association Rules
Applicatio n Categories	Finding frequent substructures Web site schema discovery	Categorizatio n Clustering Finding Extraction Rules Finding Patterns in text User Modeling	Categoriza tion Clustering	Site construction, adaptation, and management Marketing User Modeling

## A. Research Issues on Web Content Mining

Web content mining has number of research issues since it can separate the data from the web internet searchers.

- Data/Information Extraction focus on extraction of structured information from website pages, for example, items and indexed lists.
- Schema matching and integration of web data. The
  web contains huge measure of information, every
  site acknowledge comparable data in an
  unexpected way. Comparative information
  revelation is an imperative issue with loads of
  practical applications.
- Opinion extraction from online sources i.e. client ensures items, forums, online journals and chat rooms. Mining opinions are of huge outcome for showcasing knowledge and item benchmarking.
- Automatically segmenting web pages and distinguishing clamor is an intriguing issue in web application. It couldn't have copyright notices, advertisements and navigation links. Subsequently, separating the fundamental substance of the site page is essential issue in web application [11].

### IV. RELATED WORKS ON WEB CONTENT MINING

To play out any website assessment, web visitor's data assumes a critical part, so as to help this, numerous tools are accessible. Li, L,Zhang and C. Also, Zhang [12] communicated that Web Mining is a well-known procedure for dissecting website visitor's behavioral examples in eservice frameworks. Jian Pei,J. Han, B.Mortazavi and Hua Zhu [13] found that Web Log Mining helps in removing intriguing and valuable patterns from the Log File of the server. H. Tao Shen, Beng Chin OOi and Kian-Lee Tan [14] recommended that HTML records contain more number of pictures on the WWW. Such archives' containing important pictures guarantee a rich wellspring of pictures cluster for which query can be created. The archives which are very required by clients can be put close to the home page of the site. Manoj Manuja and Deepak Garg [15] proposed that the improvement of web mining methods, for example, web measurements and metrics, process mining and web service optimization and so forth will empower the force of WWW to be figured it out. Jing Wang and others [16] found that shortcoming of both utility and frequency can be overcome by General Utility Mining Model. Miller and Remington [17] uncovered that the structure of connected pages has definitive effect figure on the ease of use. Geeta and others [18] recommended that the quantity of pages at a specific level, the quantity of forward links and the quantity of in backward links to a specific page mirror the conduct of visitors to a particular page in the site. However Garofalakis [19] called attention to that the quantity of hit counts computed from Log File is an untrustworthy pointer of page fame. Geeta and others [20] recommended that the topology of the site assumes a vital part notwithstanding log record measurements to help clients to have snappy reaction. Jia-Ching and others [21] found that Web Usage Mining helps in finding web navigational examples chiefly to anticipate route and enhance site administration. Lee and others [22] demonstrated that the web behavioral examples can be used to enhance the plan of the site. These patterns also could help in enhancing the business intelligence.

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**Table 2: Literature Survey on Web Content Mining** 

Title	Representation	Methods	Application				
	of the						
	Documents						
Survey on Unstructured Documents Types							
Ahonen, et	Bag of words and	Episode rules	Finding Keywords				
al. [23]	word		and Key pharses				
	positions		Discovering				
			grammatical rules				
			and collections				
Billsus and	Bag of words	TFIDF	Text Classification				
Pazzani [24]		Naïve Bayes					
Cohen [25]	Relational	Propositional	Text classification				
		rule based					
		system					
		Inductive					
		Logic					
		Programming					
Dumais, et	Bag of words	TFIDF	Text				
al. [26]	Phrases	Decision	categorization				
		Trees					
		Naïve Bayes					
		Bayes Net					
		Support					
		Vector					
		Machine					
Feldman and	Concept	Relative	Finding patterns				
Dagan [27]	categories	entropy	between concept				
			distributions in				
			textual data				
Feldman, et	Terms	Association	Finding patterns				
al. [28]		rules	across terms in				
			textual data				
Frank, et al.	Phrases and their	Naive Bayes	Extracting key				
[29]	positions		phrases from text				
			documents				
Freitag and	Bag of words	Hidden	Learning				
McCallum		Markov	extraction models				
[30]		Models					
Hofmann	Bag of words	Unsupervised	Hierarchical				
[31]		statistical	clustering				
		Method					
Honkela, et	Bag of words	Self-	Text and				
al. [32]	with ngrams	Organizing	document				
		Maps	clustering				

Junker, et al.	Relational	Inductive	Text			
[33]		Logic	categorization			
		Programming	Learning			
			extraction rules			
Kargupta, et	Bag of words	Supervised	Text classification			
al. [34]	with ngrams	Hierarchical	and hierarchical			
		Clustering	Clustering			
		Decision trees				
		Statistical				
		Analysis				
Nahm and	Bag of words	Decision trees	Predicting (words)			
Mooney [35]			relationship			
Nigam, et al.	Bag of words	Maximum	Text classification			
[36]		entropy				
Scott and	Bag of words	Rule based	Text classification			
Matwin [37]	Phrases	system				
	Hypernyms and					
	synonyms					
Soderland	Sentences, and	Rule learning	Learning			
[38]	clauses		extraction rules			
Weiss, et al.	Bag of words	Boosted	Text			
[39]		decision trees	categorization			
Wiener, et al.	Bag of words	Neural	Text			
[40]		Networks	categorization			
		Logistic				
		Regression				
Witten, et al.	Named entity	Text	Named entity			
[41]		Compression	classifier			
Yang, et al.	Bag of words and	Clustering	Event detection			
[42]	Phrases	Algorithms	and tracking			
		k-Nearest				
		Neighbor				
		Decision Tree				
Si	Survey on Semi Structured Documents Types					
Craven, et al.	Relational and	Modified	Hypertext			
[43]	ontology	Naive Bayes	classification			
		Inductive	Learning Web			
		Logic	page relation			
		Programming	Learning			
			extraction rules			
Crimmins, et	Phrase, URLs,	Unsupervised	Hierarchical and			
al. [44]	and	and	graphical			
	meta information	supervised	Classification			
		classification	Clustering			
		algorithms				
F¨urnkranz	Bag of words and	Rule learning	Hypertext			
[45]	hyperlinks		classification			
	information					

Joachims, et	Bag of words and	TFIDF	Hypertext
al. [46]	hyperlinks	Reinforcement	prediction
	information	learning	
Muslea, et al.	Bag of words,	Rule learning	Learning
[47]	tags,		extraction rules
	and word		
	positions		
Shavlik and	Localized bag of	Neural	Hypertext
Eliassi-Rad	words, and	networks with	(homepage)
[48]	relational.	reinforcement	classification
		learning	
Singh, et al.	Concepts and	Modified	Finding patterns in
[49]	Named	association	semi-structured
	entity	rule	texts
		Classification	
		algorithm	
Soderland	Sentences,	Rule learning	Learning
[50]	phrases,		extraction rules
	and named entity		

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### V. CONCLUSION

This paper has discussed about the research issues and challenges in web mining and also provided detailed review about the basic concepts of web mining, web content mining, structure mining, usage mining, tools, algorithms and types. Several open research issues and drawbacks which are exists in the current techniques are also discussed. This study and review would be helpful for researchers those who are doing their research in the domain of web mining.

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